

United States Postal Service®

INDUSTRYALERT

August 10, 2021

Informed Delivery® System Impact

On August 10, 2021, the United States Postal Service will perform maintenance on the Informed Delivery system.

From 3 PM to 8 PM EST, the Informed Delivery consumer and mailer portals will not be available.

Informed Delivery jobs submitted through *PostalOne!*® during this window will be processed after the outage.

Post-campaign data will not be transmitted to the Informed Visibility® Mail Tracking and Reporting (IV-MTR®) application during this window and will also resume after the outage.

Please direct any campaign-related inquiries or concerns to our Informed Delivery Campaign Helpdesk via email (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

##

*Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza, RM 4411
Washington DC 20260*

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy